

Abstract

This diploma thesis focuses on the problem of information behavior in the process of providing medical and health information. Research focuses on identifying information barriers. Research was implemented in several specialized workplaces: Homolka Hospital Library, National Medical Library, Institute for Clinical and Experimental Medicine: Scientific Medical Library, Institute for Postgraduate Medical Education: Department of Scientific Information and Bulovka Hospital Library. The following part is my own research listing the reference workstations and utilizing the information about the problem provided by the local employees. The information was gathered during monitored interviews. The thesis also introduces basic theoretical concepts of the area of information behavior, which are related to the topic. The final part is the evaluation of the results from the collection of information. The components are suggestions for changes to improve.