

Annotation

The bachelor thesis is focused on general issues of quality healthcare with a consideration of specific conditions in emergency pre-hospital care. Special attention is paid to the importance of standardization as one of generally recognized and widely used tools for achieving a desirable quality of nursing care. The thesis outlines the basic knowledge which could serve as an introduction to designing structural, process and outcome standards.

The central point of the thesis is a quantitative research aimed at determining the frequency of diagnoses addressed by emergency crews of Emergency Healthcare of Hradec Králové Region, Area East, together with a proposal of formal and algorithmic draft of standard nursing procedures for the so called priority diagnoses in the Area East.