

Annotation

This bachelor's work deals the communication with hospitalized elderlies. The theoretical part adverts to the phenomena which influence the communication process. It is concerned with problems in an old age in the context of hospitalization of seniors and proposes to optimal methods of communication.

Two types of anonymous question-forms form the basis of this work. One is determined to the hospitalized elderlies and the other to the nursing staff. The research probes how the nursing staff manage to communicate with hospitalized elderlies and how are the seniors satisfied with such communication.

The research proceeded in two smaller health care facilities.