

## Annotation

Key words: physical force, verbal assault, aggression, patient, health workers, factors contributing to the violence at the workplace, measures to reduce the violence at the workplace

We have been meeting the term violence more frequently during the last few years. There is no doubt that violence the crews emergency medical servis is a very serious problem with a possible hearth and, moreover, social and economic sequels. I focused on the problem of violence in the theoretical part of my work ( especially on types and possible risk factors of an cosequences of violence to the victim).

Empirical research is based on analysis of the informing about attacked health workers of the ZZS HMP.