

Abstract

- Title:** Satisfaction of volunteers at running and badminton contests
- Objectives:** The main goal of this work is to find out what are levels of volunteer satisfaction in selected marathon and badminton competitions. The methodology of acquiring volunteers and their cooperation with organizers is described before, during and after events. Based on data obtained from multiple forms of questionnaires, the characteristics of volunteering within organizing coordinators are defined. Secondary task of the work is to develop a recommendation based on research, which would help the organizers to increase efficiency of cooperation with volunteers.
- Methods:** In this work is used quantitative method through electronic questionnaire and qualitative in a form of interview. The method of analysis is applied in case of theoretical background.
- Results:** The research results point out to clear differences between volunteers in large and small projects. On the other hand, mutually common features may be also found. Comparing the results of both researches is discussed and described in an analytical part, which includes the formulation of recommendations for both subjects.
- Keywords:** volunteering, volunteer, running, marathon, badminton, sports events