

Abstract

In the theoretical part of this thesis, the theory of social policy, the social policy of the Czech Republic, the structure and importance of the Labor Office in the fight against social exclusion and the current legislation on benefits of material need and the role of social workers were examined.

The practical part presented and analyzed the results of a questionnaire survey conducted among social workers of the Labor Office of the Czech Republic. The aim of the questionnaire survey was to obtain information on the state of administrative burdens, obstacles to effective work, threats at the workplace and opinions of social workers on the issue of payment of benefits of material need and their abuse.

The results of the questionnaire survey are as follows: there is excessive staff turnover at the Labor Office of the Czech Republic, which does not benefit the functioning of this institution. Too much administrative burden, poor communication with other institutions or low financial rewards contribute to this issue. Social workers often face client aggression and, in their opinion, are often misused by material need.