9. Anotace

Typ závěrečné práce: Bachelor Thesis

Title of thesis: The Influence of the Nursing Staff on Patient's Coping with the

Hospitalisation

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Abstract:

This thesis deals with the influence of nonverbal behavior, i.e. facial expressions and haptics,

of the nursing staff on coping with the hospitalization. The theoretical part contains

information on nonverbal communication in general and on its importance in nursing care.

There is a detailed section on facial expressions and haptics, understood as a part of nonverbal

communication and the main topic of this thesis. In the empirical part the author discusses

with respondents their own perspective of the nonverbal behavior and perception of this type

of care, using a semi-structured interview.

Key words: nonverbal communication, haptics, faciel expression, psychosomatic, psychology

in nursing

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