

ABSTRACT

This diploma paper concerns volunteering in a hospital. In the theoretical part of the paper, we will explain pivotal notions related to volunteering in Czech Republic, we will present historical context of voluntary activity and define today's legal framework. The second chapter is devoted to concrete programme „Volunteers in hospitals“. The mentioned programme describes in detail its gradual implementation in Czech hospitals. The empirical part aims at finding out how the medical staff of particular departments of Thomayerova hospital in Prague perceives the volunteers and the volunteer programme. Both qualitative and quantitative methods (focus group, individual interviews, questionnaires) were applied to the research. Combination of both approaches contributed to compact and complex conclusion.

Key words: volunteering, volunteers in hospital, volunteer centre, medical staff, hospital.