

The bachelor thesis called *"Individual Planning from the Client's Point of View of the Shelter House NADĚJE Praha - Vršovice"* deals with clients who are accommodated in the Shelter House NADĚJE Praha - Vršovice and who, during their stay here, participate in the forming of their individual plans.

The aim of this bachelor thesis is to learn the opinions of the clients of the House NADĚJE in Praha - Vršovice on the benefits of the individual planning within the framework of the social prevention service provided in this shelter house, and to discuss other questions concerning the process of individual planning and its possible changes.

The thesis is divided into two parts. The first, theoretical, part deals with the general terminology and the description of the social prevention services. It also describes the Standards of Quality of Social Services, especially Standard No. 5 "Individual Planning", the characteristics of the target group, and the NADĚJE Association and the specific features of the social work at the Shelter House NADĚJE in Praha - Vršovice.

The other part which contains the results of the qualitative research based on the semi-structured interviews made with five clients who has lived or still live in the Shelter House. The discussion of the obtained data and the findings resulting from the research form the last part of the thesis.