

Abstract

Residential satisfaction belongs to important elements of human's satisfaction with life. It is created by the unique set of different components to which the accessibility and quality of civic amenities in a neighbourhood may also be included. Nevertheless, the importance of this factor used to be underestimated and the real connexion between residential satisfaction and the presence of civic amenities has not come out so far (Swindell, Kelly 2005). Therefore, the diploma thesis focuses on the qualitative-analytical research of residential satisfaction in two differently served Prague's localities with the aim to deepen the current knowledge of this issue. The results show that the presence of civic amenities in the neighbourhood has a significant effect in creating residential satisfaction which is comparable to the quality of housing and neighbourhood features. However, this relationship is partly influenced by the assigned importance of services' presence that especially varies according to the locality type (housing estate or suburban) and the position of household in a life cycle.

Keywords: residential satisfaction, civic amenities, Prague, housing estate, suburb