

ABSTRACT

The diploma thesis topic is an impact analysis of how social services affects clients of community living for disabled people. The main goal of this thesis is to answer a question whether the social service leads to decrease of its range. The clients sample of 12 was selected from those who use the service longest. The data analysis of individual service records complemented with qualitative quality available data confirmed the assumed hypothesis. The initial hypothesis assumed that 80% of clients who use the community living for disabled people the longest lead to decreased the need of provided services. The secondary goal of this thesis is to suggest options how to improve the efficiency of provided services to the service providers. This has been accomplished by focus group survey This investigation has led to two proposals for increasing the efficiency of the services provided.

Keywords: