

Abstract

The bachelor thesis is focused on exit interviews as a method used by organizations in case of employee resignation. Firstly the main benefits for organizations are identified, secondly the specific aspects of conducting the interview and associated particularities are described, thirdly the limits of the scope of this method are discussed. Part of the thesis is own empirical project aiming to acquire key insights into using this method in practice by investigating the perspective and experience of participating employees and employers with the exit interviews. The overall objective of the thesis is to analyze the potential of exit interviews for organizations through learning the main benefits and limits of the method.

Key words

personnel interviews, exit interviews, exit surveys, employees resignation, employees retention